**PEOPLE FOR PEOPLE-HELP DESK**

**ABSTRACT:**

The help Desk project provides users with answers they need for their issue. Using a web based help desk we can solve problems over large geographical areas. This is a wide system that covers the professionals of various categories like Teacher, Doctor, Engineer, Tutor, Electrician, Tailor, Beautician, Mechanic etc. The objective of the project is to help the people by providing them the information of the professional they need to hire by storing the details of them in db in an efficient way. This System can be used to provide automated service request by the user to the professional by using features like email and report generation in this system.

**USER REQUIREMENTS:**

* Anyone who wish can serve people nearby by registering in the website.
* Easily Find Out Jobs
* Normal Users can easily ping or fix appointment according to their need.

**MODULES:**

* Search page for the users
* Filters(city, gender, age)
* Sort(Hire\_cost)
* Send the details of the professional selected to the user through email
* Registration form for the professional
* Add registered professional to db
* Login form for the professional
* View Profile
* Update Profile

**TOOLS:**

BACK END: OJDBC(Oracle), PLSQL

FRONT END: JAVA (SWINGS, APPLETS, PACKAGES, INTERFACE)

**FORM DESIGN:**





